



**STATE OF HAWAII**  
DEPARTMENT OF EDUCATION  
P.O. BOX 2360  
HONOLULU, HAWAII 96804

OFFICE OF THE SUPERINTENDENT

October 7, 2021

Dear Parent(s)/Legal Guardian(s):

The Student Transportation Services Branch (STSB) first established an online school bus application and payment system in fall 2020 in response to the COVID-19 pandemic. This also allowed families the ability to print their temporary bus pass from home. Due to the uncertainty of keeping school campuses open all year long, the STSB eliminated the annual bus pass option. As such, only quarterly passes (one-way or roundtrip) and one-time-use bus coupons are available.

Families that prefer to submit their payment online via the EZSchoolPay website must complete a new school bus application on eTriton for each quarter that your child requires transportation. The online application in eTriton is valid for only one quarter at a time. Future quarter applications will be made available in eTriton, three weeks prior to the start of each quarter.

If you submitted a paper application directly to the school it is valid for the entire school year. Payments for paper applications are accepted in the form of cash or check only and should be submitted directly to the school.

Thank you for your patience and understanding as we continue to navigate the online school bus application process.

Sincerely,

Keith T. Hayashi  
Interim Superintendent

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